



JERILEE BALUYUT

HealthAlliance
Team Leader

Team Leader
Essentials

I am very new to my role and didn't have any leadership experience to properly manage a team. Delegating tasks is one of the challenges I encountered as I had trust issues that they would be doing the tasks correctly and accurately.

Since completing the course, I became more confident in managing my staff and with my decision making. I learned a step-by-step process on how to delegate with confidence and establish trust. I now have more time to work on my own tasks, strategies and improve processes within the team.

I would recommend IMNZ because they are good at what they do!

