



# MELISSA GRANT

Naenae Dental

Team Leader

Team Leader  
Essentials

I decided to take this course because I was new to my Team Leader role and my boss encouraged all new team leaders to learn essentials skills early to start off on the right foot.

In the course, I found it really helpful to be able to learn from others' experiences who had been in the role for a while longer. Having a chance to discuss and problem solve my own leadership quandaries was hugely beneficial!

I loved acquiring the helpful tools from the course and found the facilitator so knowledgeable – speaking from their own experiences, not just text book “ideal” situations. (He) was able to lead discussion and give feedback and recommendations without squashing discussion or learning.

I will certainly look into taking IMNZ courses again!