



ROBERT WILSON

Argest

Contract Manager

Team Leader -
Building Effective
Teams

My HR team found and selected this course as part of my personal development plan. I have been the manager of a National contract which our firm has held for over 15. It was identified that I could improve in my interfacing with the team, especially when they needed prompting to achieve programmed tasks. I suppose my level of tact was seen as being too overbearing.

This course helped me reinforce my alternative approaches and provided examples that cater for different personalities that exist within a team. These differences affect the overall team dynamics and therefore I, as a manager, need to be aware of those variations.

Even subliminally, I now apply my learnings from this course. I can now create a more cohesive and positive approach to tasks and better determine who needs assistance.

The facilitator, the content, how the course was presented, and mostly the discussions were what I liked most about the course. The discussions exposed all present to various scenarios that exist across different industries and situations.

The lunches were great as well!

It is obvious that IMNZ have a huge appreciation for the focus of each of their courses, and can back it up with their supporting documentation and well-trained and experienced course providers.

